



Entry Express Tutorials

If you are new to Entry Express, here are some step-by-step instructions on how to use the system:

Direct Link to Toronto's Entry Express: [2024 Summer NABC in Toronto Entry Express](#)

- [Purchasing Entries](#)
- [Modifying/Canceling an Entry](#)
- [NABC Discount Information](#)

Note: If you are a Canadian credit/debit card holder and the purchasing form requests a “ZIP code,” please enter the three digits in your Canadian postal code, followed by two zeros. For example, if your Canadian postal code is A1B2C3, you would enter “12300” for the ZIP code.

Toronto NABC Specifics

I should have a discount. Can I still buy an entry on Entry Express?

See our tutorial on [NABC Discount Information](#) and the breakdown of [fees](#). Discounts are pre-associated by Entry Express administration by player member numbers based upon discount eligibility. **Email entryexpress@acbl.org with any issues.**

- Maple Leaf eligible members must be a) residents of Canada; b) CBF members as of 15 June 2024; AND c) current, fully-paid ACBL members.
- D2 members are based upon the ACBL database of members. If you recently moved to D2, please make sure that your ACBL information is current.
- Quantities of Host hotel discounts/coupons are based upon the number of room nights of the stay (e.g. a six-night stay is worth 14 discounts). Further, a member must be listed with the ACBL housing bureau as either the reservation holder or a roommate to be listed with Entry Express. (Maximum of two members per room night receive discounts.)
- If a reservation was not booked through our housing bureau or if a roommate was not listed with the original reservation, please email entryexpress@acbl.org with the pertinent information. It may take 24 or 48 hours to get the information to verify the discounts and add them to the member's profile.
- **GUEST members** cannot use Entry Express. Please visit the Entry Express Help Desk.



ENTRY EXPRESS FAQ



How do I know that I got my discount?

See the per person, per session rates listed here: <https://acbl.org/toronto/#fees>. Entry Express will **not** show the undiscounted price and then the discount; it will **only** show the discounted total for the members on the entry, based upon the pre-assigned discounts.

Note: Thursday, 18 July is our Charity Day. All Education Foundation events are priced at \$4 extra per member per session and 100% of this amount is given to the Educational Foundation. See <https://www.acbleducationalfoundation.org/> for more information about the ACBL Educational Foundation.

If you are not sure if your total is accurate (with discount), please STOP your transaction and email entryexpress@acbl.org. Please indicate the player(s) on the entry, the event/date of the event, and the total you were quoted for the entry.

When do I need to do Entry Express?

Entry Express closes at 11:59 pm the prior day.

I could not buy through Entry Express in time. Can I still get my discount?

Please visit the **Entry Express Help Desk** at the Metro Toronto Convention Centre to request a paper coupon in lieu of your discounts for the day. There is one desk on the lower level (by NABC play) and one on the upper level (by Regional play). Entry Express Help Desk hours (most days, subject to change – see Daily Bulletin):

8:45 am – 10:00 am (both levels)

2:15 pm – 3:00 pm (upper level)

6:15 pm – 7:30 pm (upper level)

I plan to pick up a partner at the Partnership Desk; can I use Entry Express?

Unlikely. It may depend upon when you obtain a partner and your comfortability with paying for that partner. (Entry Express only takes one form of payment for the entire transaction.) You may need to leave extra time to both visit the Entry Express Help Desk for a coupon, as well as obtain an entry from the director at the event-selling desk.

I am a volunteer/staff/BoD. How do I use Entry Express?



ENTRY EXPRESS FAQ



If you are entitled to *free plays*, those have already been added to your member number within the Entry Express system. Your portion of the entry's total in Entry Express will be \$0; the remaining money owed (if any) are your partner/teammates' portions of the entry.

As a volunteer, you may be given paper voucher(s) to use toward the cost of your entries. Paper vouchers/coupons cannot be used in Entry Express.

Vouchers are unrelated to any discount you may have. Multiple vouchers may be used in conjunction with a single paper coupon (obtained at Entry Express Help Desk) to purchase your entry at a selling desk. Coupons may not be stacked, but vouchers may be stacked and may be used in conjunction with a coupon. The total value of vouchers used may not exceed the discounted (if any) value of the entry.

We encourage volunteers to have partners/teammates/friends get all Entry Express coupons for the entry in advance so that the entry can be bought readily once the vouchers are available. (The Entry Express discount will give you both "your" and "your partner's" coupons to be used for the entry after verifying eligibility.)

Since multiple vouchers may be used in a transaction, volunteers may choose to purchase some days in Entry Express (using electronic discounts) and then "save" the paper vouchers for a later entry at the 2024 Summer NABC (not valid for future events).